

Tenant Information & Preparation for Hurricane Irma

Hello! We hope that you are already aware that Hurricane Irma may have impacts here in Central NC as early as Sunday or Monday. Below are some things we want to make you aware of as this potentially dangerous storm is forecast to have some impact here in Durham/Chapel Hill.

- **MONITOR LOCAL NEWS** - Stay tuned to your local TV stations for the latest on how this storm track changes. It is possible that we could see very severe impacts or just rain. More defined forecasting will come over the next few days.
Some local stations: <http://abc11.com/> & <http://www.wral.com/>
- **GET PREPARED NOW** – Visit www.ncready.gov for ways you can prepare your family for the storm. They have helpful lists of items that you should have on hand such as non-perishable food, water, batteries, etc. You should prepare for the potential to be without water and/or power for a number of days.
- **SECURED LOOSE OUTDOOR ITEMS** – Take some time this weekend to walk around the outside of your home. Assume that any loose items (trash cans, kids toys, etc.) will become flying objects if the winds pick up. Bring those items inside or make sure they are secured.
- **WHEN THE STORM ARRIVES** – Monitor local media for any warnings and take shelter in the interior most section of your home if tornado warnings are issued. If you experience an emergency, call 911.
- **REPORTING DAMAGE** – Please note that during the height of the storm, we may not be able to have anyone come out to assist with storm damage, so please do not expect that. We hope to maintain normal business hours, but depending on the storm, we may send our staff home to safety. We will always have someone on call if the office is closed.
 - **Please follow these steps in order to properly report storm damage**
 - For minor storm damage such as downed trees in your yard or other items that are not urgent, you can email us at info@allenton.com. Please use the following subject line: Storm Damage Not Urgent – Your Address
 - For major storm damage such as trees on or thru your home or major roof damage or leaking, please call our office (919) 490-9050
 - If the office is closed, you will get a recording. Please carefully listen to the recording to leave a message for the emergency on-call person.
 - If you call and the phone never goes to voicemail then our office has lost power. Please email us at info@allenton.com with the Subject Line: Storm Damage Urgent – Your Address
 - For life threatening situations you should always call 911 first.
- **REPORTING POWER OUTAGES** – If you lose power, DO NOT call Allenton. Please report all outages to Duke Energy at 1-800-POWER-ON. If you pay your power bill to someone other than Duke Energy, please have the number on hand for reporting outages to that service provider.